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## Time to move on

I WENT to have a nosy around a house last week, and the estate agent doing the honours could hardly open the front door. Why? Because a pile of letters the size of a small cow was blocking the way. "That's what four years' worth of post looks like," he said with a grin.

It's hardly surprising that informing organisations about a change of address is pretty low on most people's to-do list when they're moving house. After all, spending 40 minutes on hold to the gas company isn't a whole lot of fun when you've got 200 other things to worry about (strange how they're so quick to answer if you want to sign up for their product, but don't seem in a particular hurry if you're letting them know you're moving, isn't it?)

But being lazy about changing your address details can have serious consequences: the DVLA can fine you up to £1,000 if you don't update your car's paperwork, more than £500 million of Premium Bond prizes remain unclaimed because they've lost touch with the winners, and don't get me started on identity fraudsters.

According to research, updating your address takes an average of 20 phone calls and letters, which equates to around five hours of work. But now there's a solution: [www.iammoving.com](http://www.iammoving.com) is a free online service, run in association with Royal Mail, which allows you to notify more than 1,500 organisations – from your gym to your supermarket loyalty card – that you're on the move.

It's free to use, there are no catches, and it's completely secure. All you need to do is register and get clicking, and the whole process takes an average of just 20 minutes. Which leaves you with plenty of time to get on with more important jobs, like shifting the cow-shaped pile of post in your new house.